

Cancellation/Refund Policy (updated June 2024)

PLEASE READ CAREFULLY. SIGNING MEANS ACCEPTANCE OF THESE POLICIES.

If you decide to discontinue classes for any reason you may do so with a full refund (minus Uplifter Service Fees) after the first class.

Preschool classes (Wiggletunes, Tumbleweeds, Jumping Beans) will have up to 4 weeks from the start of the session to withdraw and receive a pro-rated refund of class fees.

Badge Level programs will have 2 weeks from the start of the session to withdraw and receive a pro-rated refund of class.

After the allotted time, refunds will be not given unless it is due to injury or sickness and a medical note will be required for refunds. All requests for a refund must be handed into the club in writing no more than 2 weeks from date of injury or illness to be considered. Refunds will be at the discretion of the Board of Directors.

Declined Payment/ NSF

For declined payments in Uplifter an administrative fee of \$5.00 will be added to the current invoice.

For cheques returned NSF an administrative fee of \$10.00 will be added to the current invoice.

Inclement Weather/Snow Days:

We will send out an e-mail and post it on Facebook and Instagram if we are closed due to inclement weather or circumstances beyond our control. Generally, if the school buses are not running, we will not be open. We will not refund/credit or make up these classes.

Make up classes:

In order to maintain student to coach ratios we do not make up classes if your child misses' class due to holidays or sickness. If for some reason our staff cancels a class a make-up class will be posted or a credit applied, unless it is caused by circumstances beyond our control (loss of power, no water, etc).

AGF Fee:

Alberta Gymnastics Insurance and Registration Fees are due by the first class and are Valid from July 1st to June 30th yearly. All participants must have a current Registration and Insurance Fee. This fee is annual and includes insurance through Alberta Gymnastics Federation. These fees are non-refundable.

Please note that the cost of the of the fees may change based on an increase to insurance premiums from AGF. If they do increase, they would be an additional fee.

IF YOU HAVE READ AND ACCEPT THE TERMS OF THE REQUIREMENTS OF THE CREDIT/REFUND POLICY, PLEASE SIGN BELOW:

Signature

Date

Printed Name